



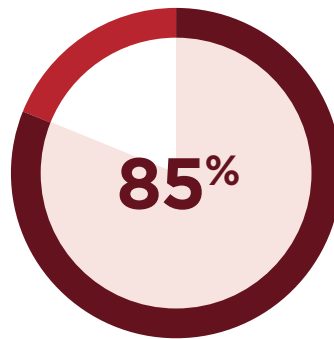
5 technology experiences employees want now

End users seek common smart features in their tech.

What do employees want from their work technology? In a time when talent retention is top of mind, more companies are eager to nail the answer down.

A new Lenovo survey of nearly 6,000 employees and IT decision-makers revealed several concrete findings. Five common technology experiences and corresponding smart features hold significant appeal for today's end users.²

When tech works, talent stays.



of employees are more likely to stay at a job for **three or more years** if they feel their technology supports them at work.¹



Lenovo recommends Windows 11 Pro for Business.

Smarter technology for all

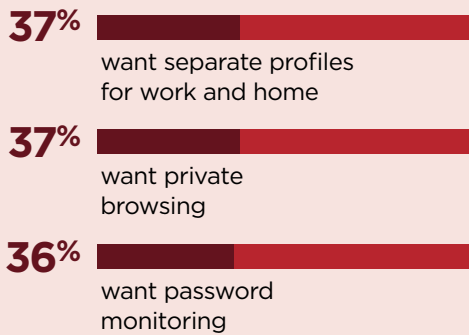


01. More privacy

Cyberthreats are an increasingly high-stakes challenge. With hybrid work a permanent reality, securing devices and data is top of mind for most IT leaders. Did you know employees are worried about it too? They recognize the value of privacy features for getting their work done well, and a webcam privacy shutter remains one of their most desired technology smart features year over year.



It's no secret. Employees want their privacy.

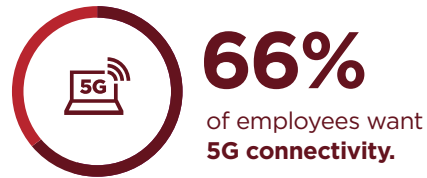


02. Reliable performance

Connecting reliability is also key. Employees want mobile-ready solutions that enable seamless productivity and the right information. Right away. Anytime. Anywhere. In short, employees expect their devices to keep up when they're on the go and working late, hence the continued desire for intelligent device cooling.



Although remote office technology disruptions remain mild to moderate, internet connections are the most problematic. Bandwidth challenges manifest as poor audio and video quality — important websites may also be harder to reach. Perhaps that's why 5G jumped onto the charts, becoming one of the smart features employees would find most useful day to day.



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03. Human-centered communication

Effective collaboration is critical to business innovation and employee experience. End users' technology must be consistent, hassle-free, and well matched with where, when, and how employees like to work together. When it comes to better audio on videoconference calls and working with a more diverse group of colleagues, they're all ears.

 **65%** of employees want AI-based noise cancellation.

 **78%** of employees say collaboration technology has greatly enhanced their company's ability to recruit a more diverse workforce.

04. Next-level well-being

Most employees reported their company has put a greater emphasis on employee well-being and work-life balance in the last year. However, they're still looking for protective design and engineering features that keep them feeling healthy and energized.

 **64%** of employees want eye care protection mode.

In addition to smart design and intuitive functionality, IT leaders should deploy personal devices that incorporate a variety of assistive technologies, like screen readers and speech recognition software.

For example, Lenovo digital workplace solutions running Windows 11 Pro enable real-time transcription and AI-generated live captions with Microsoft Teams. By breaking down barriers and ensuring a good user experience for a diverse audience, IT leaders unlock opportunity for all.

05. Improved sustainability

Sustainability is rising in importance as a criterion for choosing an employer, a business associate, or a solutions partner. At the same time, employees want to work for companies that contribute to the greater good. This presents an opportunity to overlap efforts to meet employee expectations for greener technology and the business's environmental compliance standards.

3 out of 4 
employees seek purpose-driven work.



“I think a job is not just a way to make money. I want to spread ethical principles through my work, particularly when it comes to the environment.”

Small business employee from the UK



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Smarter enables productivity with purpose

Today's IT leaders are core to driving employee experience. Lenovo's end-to-end solutions make it easy to deliver innovative technology with personalized services, more efficient management of data and resources, and smarter sustainability and tools that enable purposeful work, all while giving employees what they want most — opportunities to do their best.

Want even more insights for enabling a transformed workforce? Contact your Lenovo representative today to learn more or download the full Lenovo report, "Human-centered insights to fuel IT's vision." >>>

1 Harvard Business Review, "In a Hybrid World, Your Tech Defines Employee Experience," February 2022

2 Lenovo, "Human-centered insights to fuel IT's vision," 2022



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