

Smarter
technology
for all

Lenovo

Lenovo CSP Managed Services

Microsoft 365 management made easy.



Microsoft

“Microsoft 365 is critical for us. We need to manage it efficiently.”

**“We’re planning to migrate to the cloud,
and we could use some help.”**

“Our users rely on us to be productive. We need to deliver.”

**“Managing cloud-based apps for my fleet
with limited staff is a struggle.”**

“What do I need? Security. Security. And more security.”

**“I need a centralized command center
for my endpoint management.”**

“24/7 threat prevention and resolution are must-haves.”

Real Solutions For Real IT Challenges

Small and Medium Business are unique. But many of the IT management challenges they face are shared. Luckily for them, there’s a new way to manage their day-to-day challenges.

Introducing Lenovo CSP Managed Services — a collection of focused services that provides Small and Medium businesses help where they need it most. Time-saving productivity services. Services to streamline collaboration tools. And services to monitor and prevent security threats. Lenovo Managed Services is designed to fit your business needs and your budget.



REAL BUSINESS BENEFITS

Businesses know the value of the Microsoft 365 suite of productivity apps, collaboration tools, and advanced security solutions. Lenovo CSP Managed Services enable you to make the most of these tools, boosting your team's efficiency, making their collaboration seamless, and keeping them safe from digital threats, wherever they are.



MAKE THE MOST OF THE WORKDAY

Lenovo CSP Managed Services empowers you to make the most of Microsoft 365 software, allowing you to increase productivity by handling time consuming tasks. Plus, you can stay productive with additional features one-stop call support, whenever you it.



WORKING BETTER TOGETHER

Seamless team collaboration no matter where your workforce is working from. That's what Lenovo CSP Managed Services provides through real, firsthand troubleshooting and management of critical Microsoft collaboration software, such as Teams and OneDrive.



THE BUSINESS SECURITY YOU NEED

Work in confidence knowing your business information is safe with Lenovo CSP Managed Services. From secure user-authentication management to trusted cloud-storage and management, you can focus on transforming your business, instead of worrying about a breach.



LENOVO CSP MANAGED SERVICES

Marcus oversees IT for a local business. His time is tight, and his budgets are even tighter. His business relies heavily on Microsoft 365 cloud-based apps, and with over 60 different accounts, all over the country, and he needs help managing them all. Plus, his business is making the big leap to the cloud. That project alone can be intimidating and time consuming—migrating mailboxes, folders, and files to OneDrive or SharePoint. It will make an already busy workday even busier.

Luckily for Marcus, we have real solutions for him, his team, and his business. CSP Managed Service helps him to get the most from all of his cloud-based tools, which means maximizing his productivity, too.

MICROSOFT, MANAGED

Your day is full of IT tasks and responsibilities, including managing your Microsoft 365 accounts. But Lenovo CSP Managed Services can help you manage these apps with ease. From Microsoft tenant onboarding to licensing management, with CSP Managed Services we'll handle all your Microsoft configuration, migration, and issue resolution needs.

ONE MONTHLY BILL

You have enough to keep track of—billing shouldn't be another thing to worry about. CSP Managed Services is a robust suite of Microsoft 365 tools all for one, simple monthly bill. So, not only do you get a convenient way to manage your to-do list, you'll also get a convenient way to manage your budgets, too





Microsoft Tenant Onboarding

- Automated or assisted onmicrosoft.com domain assignment
- Help customers add their own domain via the Microsoft Online Portal



Microsoft Cloud Migration

- Configure Exchange Online and migrate customer mailbox
- Migrate customer files and folders to OneDrive or SharePoint



Application Configuration

- Configure Outlook Email client for users
- Configure Teams application for chat & calling features



Issue Resolution

- 24x7 Level 1 support via Phone / Email / Chat
- Priority resolution for email access, Teams, OneDrive and other applications



License Management

- Add or remove users
- Assign user accounts to available licenses

TWO POWERFUL PARTNERS WORKING FOR YOU

The awesome productivity power of Microsoft 365. The experience and dedication to service of Lenovo - the global leader in PC manufacturing. Lenovo Managed Services brings together these two incredible brands to provide a level of managed service that can save you time, allowing you to focus on transforming your business.

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READY FOR REAL SOLUTIONS?

Increased productivity. Improved collaboration. Enhanced security. This is what Lenovo Managed Services provides Small and Medium Businesses. To take advantage of this new offering, contact your Lenovo sales rep, or visit us at www.lenovo.com/managed-services



Microsoft

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