



Smarter empowers students to learn with secure and reliable tech from Lenovo Device as a Service

ÅDALENS PRIVATE SCHOOL CUSTOMER STORY

To empower their close-knit community made up of 440 students and 60 members of staff to work effectively both in the classroom and at home, Ådalens Private School in Ishøj, Denmark equips them with powerful Lenovo laptops backed by comprehensive on-site services and protection. With the Lenovo Device as a Service (DaaS) solution, Ådalens Private School ensures that students and staff have best-in-class devices, issues are resolved rapidly, and damaged devices are repaired or replaced quickly—helping to keep students' education on track.

Supporting learning in school and at home

Technology plays an important role at Ådalens Private School. For many years, the school has equipped students with laptops, yet the ability to securely learn outside of the classroom became even more important during the COVID-19 pandemic when schools were ordered to close.

To enable students to study effectively and safely no matter where they are, Ådalens Private School must provide a user-friendly experience, ensuring the lowest possible downtime and end-to-end security. With their existing fleet of devices approaching end of life, Ådalens Private School took the opportunity to rethink their IT strategy.

“To simplify lifecycle management and reduce costs, we looked to move to a DaaS model. We also wanted to move our IT purchases from a CAPEX to an OPEX model for greater financial stability through predictable monthly payments. A DaaS model backed by repair and accidental damage services would reduce risk, lower costs, and eliminate large up-front investment.”

*Henrik Langer Carlsen,
Headmaster, Ådalens Private School*

Ishøj
Denmark

440
students

Smarter
technology
for all

Lenovo



Selecting a device as a service model

Ådalens Private School launched a search for high-end devices with the support services they require, packaged into an OPEX finance offering. After evaluating solutions from several vendors, Ådalens Private School decided to team up with Lenovo.


Thomas Bredahl recalls: “We chose to work with Lenovo as they demonstrated a firm understanding of our challenges and needs, and they were able to solve our service problems with a customer-centric mindset and deliver a solution that met our financial requirements.”

With Lenovo DaaS, the school benefits from combining the devices and services to meet their needs into predictable, affordable monthly payments financed by Lenovo Global Financial Services (LGFS) for 36 months. Working with the school administrators, the Lenovo team designed a custom solution including ThinkPad X13 laptops, on-site repair services, and Lenovo Accidental Damage Protection (ADP).

On-site services address and resolve IT issues promptly, while Lenovo’s ADP warranty guarantees that Ådalens Private School does not face unexpected additional costs for the repair of damage from drops and spills—vital in a school environment, where devices are used by active young people. With Lenovo ADP, damaged devices are repaired or replaced rapidly – together these services ensure that students’ education has limited disruption.

Ronnie Albech, IT Administrator at Ådalens Private School, comments: “We assessed the performance, graphics, battery life, resilience, and repairability of the proposed Lenovo ThinkPad X13 devices over a period of two months. We were very impressed with the build quality of the ThinkPads, they are extremely robust!”

Tested against 12 military-grade requirements and more than 200 quality checks, the Lenovo ThinkPad X13 is a robust, reliable laptop, ideally suited for school settings.



The devices feature a high-quality keyboard, excellent battery life, and low weight—crucial when students must carry their devices between home and school.

Lenovo DaaS also includes the Lenovo ThinkShield platform as standard. Security features are built into the devices, so users are protected right out of the box, ensuring that students stay safe while learning remotely.

Looking to a bright future

When the school commences in the fall, all pupils aged 9 to 16 will receive a Lenovo ThinkPad X13 laptop to support their studies.

“In the past, different age groups used different devices,” says Thomas Bredahl. “We had four different models in circulation. Now, with the Lenovo DaaS model, managing and maintaining our laptop fleet will be much easier and less time-consuming. What’s more, we will have a single point of contact if we ever experience any issues or need additional advice.”


Ronnie Albech confirms: “Diagnosing and troubleshooting issues will be faster. We also expect fewer repairs going forward, as the Lenovo ThinkPads are more robust than our existing laptops. And any repairs that are needed will be done right here at the school, so we can get the devices fixed and back to pupils as quickly as possible.”

In addition to Lenovo services saving the IT team time and effort, the new Lenovo ThinkPad X13 laptops will deliver enhanced performance and graphics. “We expect that applications will run much faster and smoother, providing a better user experience for students,” says Thomas Bredahl.



Crucially, the Lenovo DaaS solution addressed Ådalens Private School's need to move from a CAPEX to an OPEX model, freeing up funds to give the school a stable foundation with predictable costs and contributing to a lower total cost of ownership (TCO).

Moving to the Lenovo DaaS solution has freed up resources for Ådalens Private School to prioritize other school projects much earlier than expected, giving them the opportunity to provide a better educational environment for all students. For example, the school is planning to take advantage of the increased performance to implement computer and graphics-intensive applications, such as 3D modeling and 3D printing tools, to educate and inspire students.



“With the Lenovo DaaS solution, we can equip students with reliable, robust, secure laptops to support their studies, cost-effectively and safe in the knowledge that Lenovo is here to support us with repairs and on-site services—helping us to keep students' education on track, no matter what.”

*Henrik Langer Carlsen,
Headmaster, Ådalens Private School*



**ThinkPad
X13**

**13.3”
display**

**48 Wh
battery
with rapid
charge**

**1.2kg
Lightweight
Portable**

Hardware specifications:

Processor: Up to 10th Gen Intel® Core™ i7 vPro with 6 cores

Memory: Up to 32GB DDR4

Storage: Up to 2TB PCIe SSD

Operating system: Up to Windows 10 Pro

Services:

Lenovo Device as a Service

3-year warranty with Lenovo Accidental Damage Protection

Lenovo Global Financial Services

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