## Lenovo **Device Intelligence** Plus



Use the valuable insights and actionable metrics delivered by Lenovo Device Intelligence Plus to:



**Monitor & Assess** 

10,000

Datapoints real-time, every 15 seconds



**Analyze & Resolve** 

> 90% Accuracy rate<sup>1</sup>

Reduce Mean-time-to-Resolution (MTR)



**Predict & Prevent Failures** 

85% Accuracy rate<sup>2</sup>

Identify and execute remediations to prevent critical issues



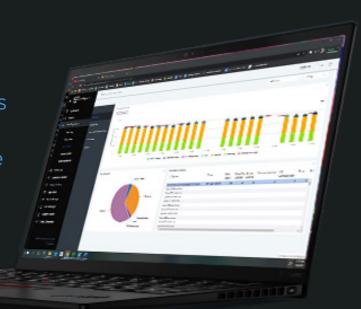
**Optimize & Improve** 

\$3.2M ROI

Estimated Individual Average per Year<sup>3</sup>

Keep fleets running at peak performance and improve the employee experience

Lenovo Device Intelligence Plus features intuitive dashboards through a single console and trend analyses to pinpoint issues





Advanced predictive analytics and deep learning technology customized for your environment



Built on a multi-layered security stack with strict data privacy policies



Proactive alerts and severity level indicators to prioritize fixes



Deep root cause and correlation analysis to diagnose systemic vs. isolated issues



Fleet-wide and Device-level health scoring



Digital User Experience (UX) Scoring



Options to automate fixes and mass-heal low-level issues



Security Risk Assessments

Lenovo Device Intelligence Plus on the Job



Average service desk improvement savings<sup>4</sup> Remove the IT Blind Spot



Time savings/year<sup>5</sup>
Improve the life of your IT Managers

Lenovo Device Intelligence Plus

## **Smarter** insights into PC health and employee productivity.

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<sup>1</sup>Based on 400,000 datapoints collected from 5000 laptops. <sup>2</sup>Based on 1 million crash instances. <sup>3</sup>Actual Savings will vary as industry averages were used to calculate the benefits of improved end-user device asset utilization, optimized laptop deployment, hardware asset management, software asset management, and reduced software engineering/packaging support costs based on 25,000 fleet size, over a 3-year period. <sup>4</sup> Actual savings will vary. Estimate calculated over a 36 mon. period, reduced off an average number of annual hours lost per employee due to end-user down time and the average annual hours saved per employee by improving IT environment performance.

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