

# Smarter brings better experiences for employees and IT together

## Work how you want

The flexibility to work anywhere has permanently transformed the professional environment

**2x** | **85%** Employees are twice as **engaged** and 85% more likely to stay 3+ years if they feel they have the technology that **supports** them at work.<sup>1</sup>

**42%** 42% of organizational leaders pointed to lack of IT support as the biggest IT challenge to supporting remote/hybrid workers.<sup>2</sup>

## Improving employee experience affects broader business outcomes

Accelerate your user experience transformation using intelligent IT management. This will also help you develop the ability to scale skills, technology and security while taking greater control of budgets and increasing productivity.

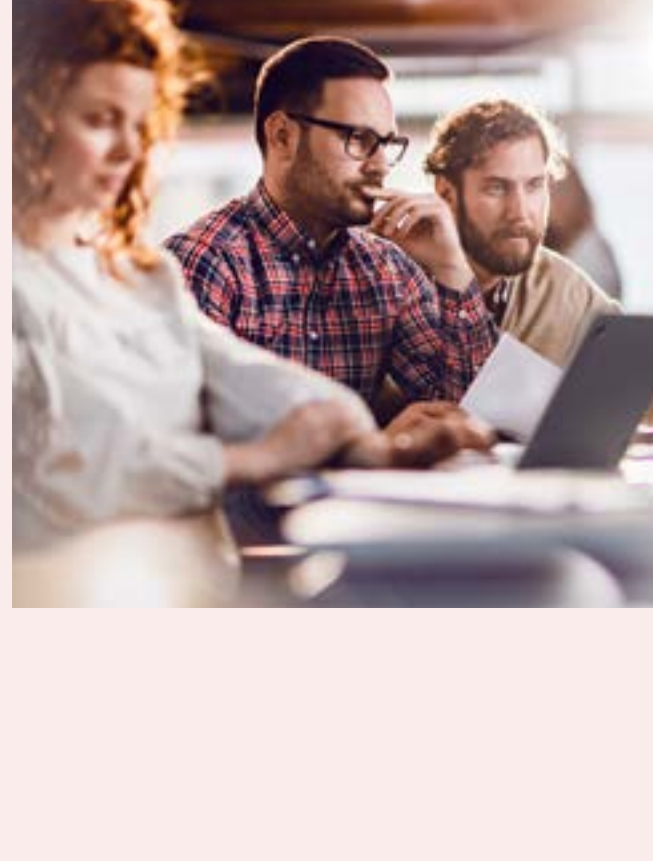
**60%** of ITDMs saw more than 10% improvement in user experience scores by focusing on satisfaction with technology.  
**And those efforts generated a \$5 return for every \$1 spent.**<sup>3</sup>

**60%** of technology and business leaders indicate that improving employee experience is a top IT priority in 2023.<sup>4</sup>

## How can Lenovo help?

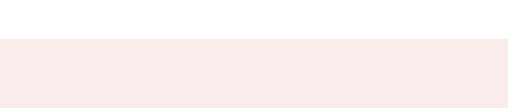
### 1 Save time by modernizing your IT workflow

- Move your IT team past the endpoint with Lenovo Unified Endpoint Management (UEM)**  
One centralized platform to manage all devices helps organizations take a step toward creating today's seamless digital workplace.
- Combine automated, market-leading tech with human support and the Lenovo Service Desk**  
It resolves issues proactively, promptly and personally, aided by a pool of over 3,200 experts to support you.
- Extend your reach with Lenovo Device as a Service (Daas)**  
Pay as you go and ensure access to the latest technology, like the ThinkPad P1 Mobile Workstation powered by Intel vPro<sup>®</sup>, delivering high performance on the go for an unrivaled business PC solution.



**Prevent data loss and minimize recovery time with backup and recovery solutions**

Lenovo Backup and Recovery reduces storage capacity requirements by 95% and reduces network bandwidth requirements



### 2 Simplify how you manage and monitor security

**Guard endpoint security from every angle with Lenovo ThinkShield built-in endpoint tracking, encryption, and ID protection**

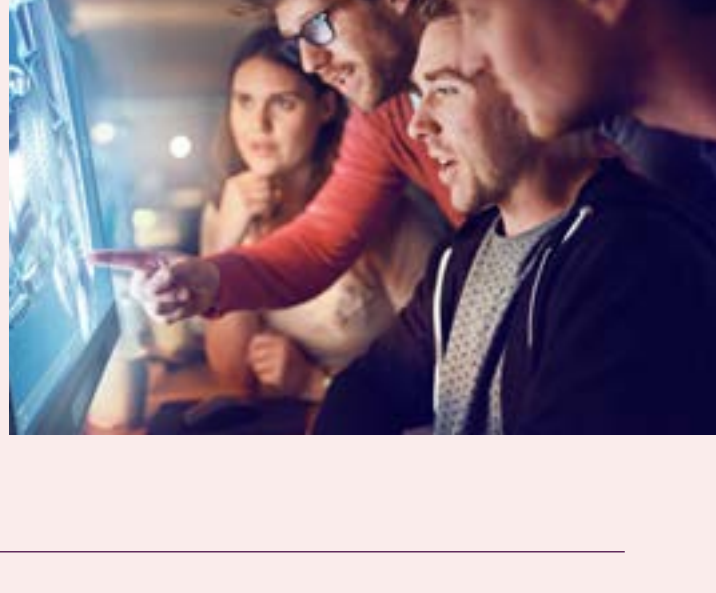
Intel vPro<sup>®</sup> platforms also include Intel<sup>®</sup> Hardware Shield for hardware-based multilayered security — with active monitoring against threats and attacks, extending protection beyond the OS.

**Gain a higher level of visibility into your fleet with oversight from Lenovo Device Intelligence Plus Managed Services**

Lenovo's enhanced, AI-powered PC health tool helps IT teams predict, diagnose and prevent common performance problems—at scale.

### 3 Get resources for your support team

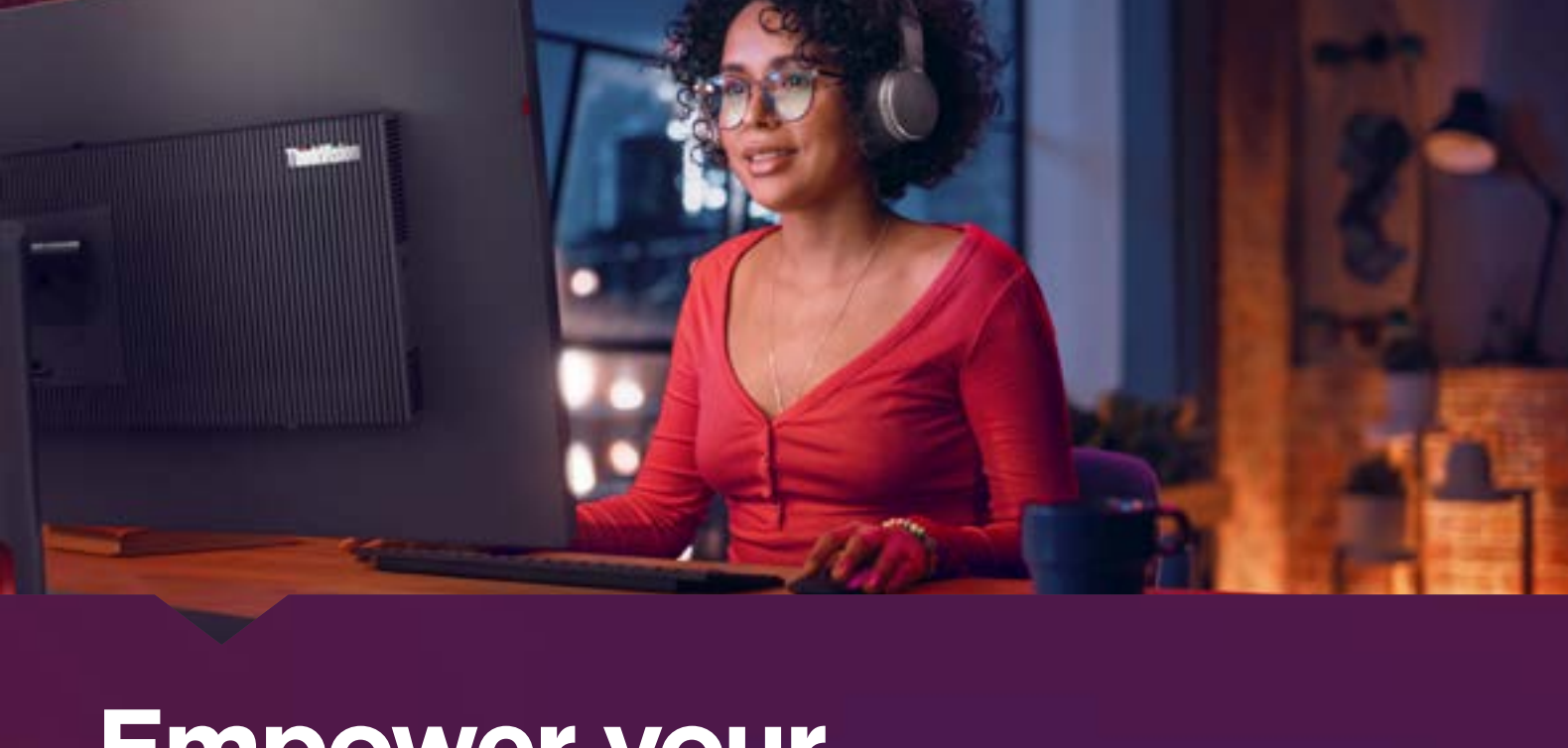
- Enable easy remote device management**  
**Lenovo Commercial Vantage** makes it simple for IT teams to manage device settings, improve performance, troubleshoot and perform routine updates.
- Rely on elite Lenovo technicians to resolve issues quickly**  
**Lenovo Premier Support Plus** provides superior troubleshooting with 24/7/365 remote support and onsite SLA response times.



### 4 Team up for sustainability

**Build sustainability into every purchase**  
**Lenovo CO<sub>2</sub> Offset Services** compensate for each device's average life cycle emissions by designating offsets for UN-approved climate action projects around the world.

**Manage asset disposal securely and sustainably**  
**Lenovo Asset Recovery Services** help you manage e-waste and maximize circularity.



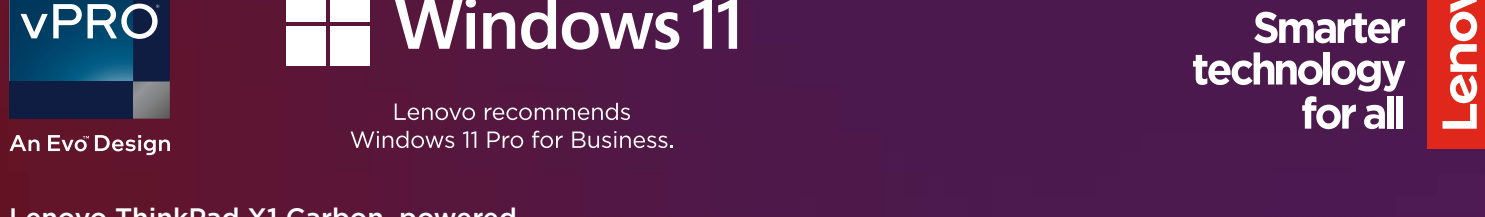
## Empower your employees to work how they want

You have the vision. We bring it together.

For more information about digital workplace solutions and the services we can provide, just get in touch.

[Find out more](#)

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Lenovo ThinkPad X1 Carbon, powered with Intel vPro<sup>®</sup>, an Intel<sup>®</sup> Evo<sup>™</sup> Design, built for what IT needs and users want.

1. Lenovo, "People-First Digital Ecosystem Report," (2022)  
2. Kyndryl, Digital Workplace Infographic (2022)  
3. Lenovo and Intel, "Invest in Employee Experience, Drive Your Bottom-Line Growth," (2020)  
4. Forrester, "Digital Workplace Trends to Watch Out For In 2023," (2022)  
5. Lenovo, "Protect Your Data, Protect Your Business," (2022)